

Golden Opportunities

for workplaces to influence work injury outcomes.

Injury Reporting Systems

Effective systems facilitate timely and comprehensive reporting of injuries and incidents. They promote the collection of essential information and ensure prompt initiation of appropriate healthcare and rehab measures.

Early Constructive Intervention

The best work injury outcomes are achieved when there is early intervention to identify and address psychosocial barriers. Workplaces can work with their insurers and other collaborators to ensure systems are in place for early intervention.

Psychosocial Hazard Mitigation

In line with legislative obligations, workplaces should strive to provide a safe psychosocial working environment. Organisations should be actively measuring and mitigating psychosocial hazards, which will support better RTW outcomes.



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and call to action



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RTW Coordinator Skills

RTW coordinators who effectively manage relationships, suitable duties, and other work modifications achieve better RTW outcomes. This requires RTW coordinators who are adequately trained and possess practical, effective communication skills.

Supervisor Engagement

Supervisors that are meaningfully engaged with injured workers can improve RTW outcomes. They require adequate knowledge, skills and behaviours. These skills (including well-developed soft skills) build trust that can facilitate a successful return to the workplace.

Senior Management Engagement

Senior managers can improve injury management by providing active and interested oversight of RTW systems. Establishing clear reporting mechanisms and involvement in problem solving are facets of this oversight.



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